

Order no. 18379/240120/65

Name: \_\_\_\_\_

E mail \_\_\_\_\_

**Reason for return.**

- Unwanted
- Unsuitable
- Faulty
- Damaged in transit
- Wrong item sent
- Not as described
- Other \_\_\_\_\_

**Action required**

- Refund
- Replacement



**BLU STAR COFFEE**

Returns Department,  
Blue Star Coffee,  
Main Street,  
Kilcolgan,  
Co. Galway,  
Ireland  
H91A078

## How to arrange a return

Contact us quoting your order number:

Email : customerservice@bluestarcoffee.eu

Phone: 00 35391 776681

1 Prepare parcel

2 Include return form

Attach return label

4 Send parcel



1. Prepare the package – pack carefully.
2. Print out the Return and address label form. Fold page in  $\frac{1}{2}$  and cut down the middle.  
Insert the return form in the parcel and securely package your item
3. Attach address part to the Parcel.
4. Send parcel by registered post.

### Note:

**Non faulty goods:** Should be original packaging, unused and suitable for resale. Postage is not refundable

**Faulty or damaged goods:** Contact returns dept before sending back.

**Non EU:** Ensure that customs form is marked “Gift” or nil Value.

*Otherwise you will be charged 21% vat + Duty + €10.00 postal admin charge.*

**BLU STAR COFFEE**



If any product, for any reason, does not meet your expectations, you may return it, for a complete refund within 30 days of placing your order.

All items must be **unused, in original packaging and in a saleable condition.**

Items returned in any other condition will not be accepted, nor will a refund be issued.

In order to return your purchase, please fill out return form. Include your order # and the reason for your return.

Products returned will be at your expense.

Once received, we will issue you a refund in the form of your original payment, less the original shipping fee.

**BLU STAR COFFEE**